

Senior Manager Business Systems and Integrations at VillageReach

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Job Summary

Vacancy :

Deadline : Jan 01, 1970

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Employment Status : Full Time

Experience : 5 - <10 Years

Salary :

Gender : Any

Career Level : Mid Level

Qualification :



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Job Description

Summary The Senior Manager Business systems and integrations at VillageReach holds a pivotal role in aligning technical solutions with strategic objectives. Responsible for overseeing critical business systems and software implementations, this position collaborates with cross-functional teams and vendors to translate business needs into effective technical specifications. By leveraging expertise in systems development and analytics, this role ensures the timely delivery of integrated solutions, empowering business leaders with actionable insights for efficient operations and informed decision-making. Additionally, the Senior Manager Business systems and integrations plays a key role in maintaining and enhancing existing systems, driving process improvements, and spearheading forward-thinking data and business intelligence solutions. **Description Key Responsibilities**

- Act as the primary technical liaison for business systems and analytics, ensuring seamless integration and alignment with organizational goals.
- Oversee the daily operations and maintenance of critical business systems, including ERP, CRM, financial, and analytic solutions.
- Collaborate with business leaders to design and implement innovative data and business intelligence solutions, focusing on automating pipelines, reports, and interactive dashboards for actionable insights.
- Engage with internal and external stakeholders to gather requirements and develop tailored solutions meeting business needs.
- Develop and execute strategic plans for system enhancements, upgrades, and integrations to optimize business operations.
- Lead cross-functional teams in the full lifecycle of project management, from planning and analysis to technical implementation and maintenance.
- Conduct regular system audits, assess performance, and recommend improvements to ensure efficiency and scalability.
- Provide guidance and mentorship to the team, fostering a culture of continuous learning and skill development.
- Evaluate emerging technologies and industry trends, recommending innovative solutions to enhance business systems and analytics.
- Collaborate with vendors and partners to negotiate contracts, manage relationships, and ensure service level agreements are met.

Competencies: The following competencies reflect what is expected of all VillageReach employees; including examples of how one might demonstrate each of these competencies in one's role.

- **Personal Motivation and Drive:** Is self-directed in one's approach to work but asks for help when needed; holds oneself accountable; undertakes self-development activities; seeks to build and master new skills; looks for and takes advantage of opportunities within the organization.
- **Collaboration & Effective Communication:** Establishes and maintains effective relations with coworkers, partners & stakeholders, and external parties; works collaboratively with others to accomplish organizational and team goals and objectives; works actively to resolve conflicts; expresses ideas and thoughts effectively; selects and uses appropriate communication methods and maintains meaningful communication with virtual coworkers and other parties to keep them informed.
- **Commitment to Diversity & Inclusion:** Takes personal responsibility for and supports others across the organization in creating and sustaining a diverse work environment where individuals are welcomed, valued, respected and supported; personally committed to attaining cultural competency including self-awareness of one's own attitudes about culture and cross-cultural interactions; exhibits the willingness and ability to engage openly and respectfully around issues of race, colonialism, identity and culture; upholds equity in access to sharing of information, ideas, and opportunities throughout VillageReach.
- **Commitment to Excellence:** Produces a high output of work, both in terms of quality and quantity; looks for ways to improve and promote quality; monitors work to ensure quality; has a personal commitment to the mission of VillageReach.
- **Solution Orientation & Innovation:** Focuses on results and desired outcomes and how to best achieve them; gets the job done; sees opportunities for creative problem-solving while staying within the parameters of good practice; sees old problems in new ways and has novel approaches to solving those problems; contributes original and/or resourceful ideas to their area of responsibility; is able to consider and articulate risks and consequences of proposed innovations and factor these into decision-making.

Requirements To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodation may be made to enable individuals with disabilities to perform the essential functions. **Supervisory Responsibilities:**

- **Team Management:** Extensive experience in leading and managing teams of business analysts.
- **Project Leadership:** Overseeing technical workstreams and guiding multidisciplinary teams for end-to-end project implementations including vendor and consultant work package management.

Technical Competencies

- **Systems Integration and Architecture Design:** Proficiency in designing and implementing well-integrated technical architectures and specifications based on thorough comprehension of business requirements. Ability to oversee seamless integration across diverse business systems, ensuring alignment with organizational objectives.
- **Project Management and End-to-End Implementation:** Demonstrated expertise in project management methodologies, specifically within the implementation of various business system projects. Ability to oversee critical technical workstreams, evaluate system inputs, and ensure on-time, within-budget project delivery.
- **Technical Advisory and Guided Execution:** Serve as a technical subject matter expert offering guidance and advisory support to diverse project teams comprising business analysts, developers, consultants, vendors, and testers. Ensure timely execution of project milestones while adhering to technical specifications.
- **Enterprise System Development and Analysis:** Extensive hands-on experience (8+ years) in business analysis, project management, and systems development, particularly within enterprise-wide systems encompassing finance, operations, grant, contract, HR, and employee management.
- **Data and Analytics Solutions:** Strong background in working with data and analytics systems, including the design and implementation of solutions providing timely insights to business leaders and functional managers within the operational domain. Proficiency in Microsoft analytics solutions like SQL, PowerBI, and Synapse is highly desirable.

Education and Experience:

- **Education:** Bachelor's degree in computer science, information systems, or a related field.
- **Experience:** Minimum 5 years of hands-on experience in business systems analysis and management, with a focus on complex implementations of enterprise-wide systems supporting finance, operations, grant management, contract management, HR, and employee management systems.
- **Systems Expertise:** Proficiency in multiple business systems such as ERP, CRM, and SCM. Experience in enterprise-level business systems is preferred.
- **Process Improvement:** Strong understanding of business process improvement methodologies.
- **Project Management:** Proven track record in managing large-scale projects.
- **Data and Analytics:** Working knowledge of databases, data systems, and analytics solutions, including proficiency in SQL, Python, PowerBI, and MS Synapse for reporting and dashboard building.
- Fluency in oral and written English is required and French or Portuguese is highly preferred.

Other Qualifications:

- **Data and Analytics Focus:** Strong experience in leveraging data and analytics systems to provide actionable insights to business leaders and functional managers.
- **Certification:** Preference for a Project Management Professional (PMP) certification.

Method of Application

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Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
